



**AMERICAN WINDOW SYSTEMS
VINYL WINDOWS
RESIDENTIAL REPLACEMENT WARRANTY**

COMPONENT	PROTECTION	COVERAGE
VINYL FRAMES AND SASHES	Free from chipping, cracking, peeling, and blistering.	Lifetime
PARTS AND COMPONENTS	Not to break under normal operating conditions.	Lifetime
FIBERGLASS SCREEN	Not to rust or rot. (Does not include torn or damaged screens.)	Lifetime
INSULATED GLASS	To be free from seal failure that causes moisture between the interior glass surfaces. (Does not include glass breakage.)	Lifetime

CAUTION: Screens are not designed as a safety restraint.

NOTE: This warranty shall be for the benefit of the original paid purchaser and may not be transferred.
Warranty excludes commercial and/or multi-family applications.

DECLARATIONS AND LIMITATIONS

Any claims for defects under this warranty should be submitted in writing to A Window, Inc. 6201-C Dowdell Rd., Fort Worth, TX 76119, or contact the dealer through which our products were purchased. The purchaser must prove in a reasonable manner the information requested in the warranty registration.

When notifying the company about your claim you must identify the product involved, and the date and place of purchase. Describe completely what the defect is (sketches and/or photographs are helpful.) Identify yourself and those persons who have already been contacted and what attempts have been made to correct the problem.

A Window, Inc. may charge an inspection fee for any on site inspection that is required or requested by you. If it is determined the product has a manufacturing defect covered by this warranty, the inspection fee will not be charged.

This warranty only covers manufactures defects, all other causes for material failures including, but not limited to, damage due to faulty installation, accidental, or intentional damage, alteration or modification of the Product (IE customer applied tints or films, paint finishes, security systems,) settlement of the building, atmosphere pollution, normal weathering of the surfaces such as fading or color change, or other causes beyond control of A Window, Inc. fire, flood, lightning, hail, windstorm, earthquakes, or other acts of God are excluded from this warranty.

A Window, Inc. reserves the right to discontinue or change any manufactured A Window, Inc. product. If the part or component originally installed is not available, A Window, Inc. reserves the right to substitute such part or component for another one.

A Window, Inc. at its exclusive option, will repair, provide a new product, or provide a part of component of product, only after having determined that the product does not conform to the warranties contained herein.

This warranty does not obligate A Window, Inc. to bear the cost for any removal or installation, transportation or shipping costs of any product or component required or replaced.

The insulating glass is warranted against defects resulting in material obstruction of vision from film formation caused by moisture in the air space of the sealed unit. Slight glass curvature, minor scratches or other imperfections in the glass that does impair structural integrity or significantly impair vision are not covered in this warranty.

Decorative glass is warranted against seal failure for 5 years.

Condensation on the exposed surface of the glass and/or framing materials is a natural result of moisture in the house and does not indicate a defective product or faulty installation. Additional information is available upon request.

This limited warranty is made in lieu of all expressed warranties and extends only to the original consumer's purchases. In no event shall A Window, Inc. be liable for special, incidental, or consequential damages or for any delays in the performance of this warranty due to circumstances beyond our control.

Some states do not allow the exclusion or limitation of incidental or consequential damages or the limitation of remedies for breach of warranty, so the above limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

No dealer or representative of A Window, Inc. has the authority to alter or change this warranty either orally or in writing.

This limited warranty is effective for all A Window, Inc. windows sold after January 1, 2023.